

Orthopedic Appliance Company, Inc. SMS Program Terms & Conditions

Last Updated: 7/1/2026

Program Description

Orthopedic Appliance Company, Inc. uses SMS text messaging to communicate with patients, caregivers, and healthcare providers. Messages may include appointment reminders, links to patient portals and paperwork, patient education resources, directions, and limited two-way communication with staff. Most messages are automated, but staff may manually respond to patient inquiries or send important healthcare-related updates.

Message Frequency

Message frequency typically 2–4 per month, depending on appointment schedule and patient needs.

Cost

Message and data rates may apply, depending on your mobile carrier.

Opt-Out

You may opt out of SMS messaging at any time by replying STOP to any message. You may also call our office at 1(828) 254-6305 to request removal.

Help

Reply HELP for information. You will receive company contact details and instructions on how to opt out. You may also call our office at 1(828) 254-6305 for assistance.

Consent

Consent to receive SMS messages is not a condition of receiving care.

Privacy & Terms

Our Privacy Policy is available at www.oacpo.com/Privacy
Our Terms & Conditions are available at www.oacpo.com/Terms
Copies of both may be requested from our office at any time.